GGSL Booking and Cancellation Policy

1. Booking & Payment

• Full Payment Required: All consultations must be paid in full at the time of booking.

• Booking Confirmation: A confirmation email with session details (date, time, and subject) will be sent upon successful payment.

2. Rescheduling Policy

• Advance Notice: Clients may reschedule their session if they provide at least 48 hours’ notice.

• One Free Reschedule: Clients are entitled to one free reschedule per booking.

• Additional Reschedules: Any further rescheduling requests will incur a $500 administrative fee.

3. Cancellation & Refund Policy

• Cancellations Made 48+ Hours Before the Session:

• Eligible for a full refund, processed within 7 business days.

• Cancellations Within 48 Hours of the Session:

• Subject to a 50% cancellation fee; the remaining 50% will be refunded within 7 business days.

• No-Show Policy:

• If a client fails to attend the session without prior notice, the full consultation fee is forfeited.

4. Late Arrival Policy

• Clients who arrive late will only receive the remaining time of their scheduled session.

• No extensions or refunds will be provided for late arrivals.

5. Technical Issues

• If technical issues on GGSL’s side prevent the session from taking place:

• The session will be rescheduled at no additional cost.

• If rescheduling is not possible, a full refund will be issued.

6. Refund Processing

• Refunds are issued to the original payment method.

• Processing time: 7–10 business days, depending on the payment provider.

7. Policy Updates

GGSL reserves the right to modify this policy at any time. Clients will be notified of changes via email or through our online platform.

8. Acceptance of Terms

By booking a consultation with GGSL, clients acknowledge and agree to the terms outlined in this policy.

9. Contact Information

For inquiries or assistance:

📧 Email: [Support@GGSLUSA.com]

📞 Phone: [+1 (714) 333-7814]